

BRIHANMUMBAI MUNICIPAL CORPORATION
DISASTER MANAGEMENT DEPARTMENT

Minutes of Prebid Meeting

Subject: Supply,Installation,Testing & Commissioning Video Wall and allied equipments & CSMC for the period of 3 years after completion of DLP period 2 years at DMU,MHO & CIDM,Parel along with buyback of existing videowall installed at CIDM,Parel.

Tender ID: 2025_MCGM_1253183_1

Name of Bidder		Bid Document Reference	Page No.	Content of the bid requiring clarification	Clarification Sought /Query	Remark by BMC
Chnadra International					"Only the primary bidder's own experience shall be considered for qualification. Experience of subcontractors, ocnsortium members, or outsourced agencies shall not be counted." This amendment will help ensure that only technically capable and experienced agencies are shortlisted, thereby enhancing the overall reliability, safety, and sustainability of the NoC operations. We request the Municipal Corporation of Greater Mumbai to kindly consider this modification in the interest of effective disaster management and continuous system performance.	The tender condition shall prevail.
J P Office Equipment					At present, the scope includes multiple components such as the active LED video wall, controller, camera, microphone, speakes and related AV gear. If these devices are souced from different OEMs, interoperability issues may arise over time. Differences in firmware, software updates, and communication protocols often create instability in integrated AV setups, especially in high-availability control-room environments.	Allowing different OEMs will provide greater flexibility, improved competition, and the possibility of adopting best-in-class products for each component while maintaining reliable system integration.Hence, the tender condition shall prevail.
Black Box Ltd	1	Prebid	134	How is it possible to have start of Tender from 28/11/2025 06.00pm and end of submission of Prebid queries also as 28/11/2025 @06.00pm	Would request BMC to accept Queries till 03 working days from date of Tebnder publishing.	This department has re-invited the tender for the subject work. In the re-tender, all the technical parameters have been kept the same. Hence, this department has invited the tender for a short period. Therefore, the pre-bid meeting is scheduled four days after the date of publication of the tender. Hence, the tender condition shall prevail.
	2	Buyback	59	Bidder shall offer buyback of the CIDM Video wall for not less than INR 1,80,000/-+GST	Please clarify if our finla commercial shall be inclusive of Buyback value of INR 1,80,000/- or would it be deducted from the winning value	Final commercial is inclusive of Buyback cost.
	3	Warranty & Support	45	As mentioned here Product + CAMC should be for 3 + 2 years, total 5 Years.	Tender summary and title says - Total Warranty of Product & Service required is 2 + 2 years. Please clarify what to be considered.	Kindly refer Page No. 46 .1. Comprehensive OEM Warranty Clause: The supplied LED COB Video Wall, Video Controllers, AV Equipment, Servers, and Associated Hardware must carry a minimum 3-year OEM comprehensive warranty covering all manufacturing defects, part failures, and performance-related issues. 2. Comprehensive Service Maintenance Contract (CSMC): Post OEM warranty period, the vendor shall provide an additional 2 years CSMC ensuring total uptime support, preventive maintenance, and breakdown servicing.
	4	Section 5 – Scope of Work	44		Please confirm the required pixel pitch and resolution for the video wall.	Please refer the scope of work
	5	Section 5 – Scope of Work	44		Is there any preference for LED vs LCD technology?	Please refer the scope of work
	6	Section 5 – Scope of Work	44		Should the video wall support HDR or specific color calibration standards?	Please refer the scope of work
	7	Section 5 – Scope of Work	44		Kindly clarify the integration requirements with existing systems (CCTV, GIS, SCADA).	The integration with existing systems such as CCTV, GIS, and SCADA is required to ensure seamless operation and centralized monitoring. Bidders must propose solutions that are compatible with these existing systems, supporting standard protocols and interfaces for data exchange and control.
	8	Section 5 – Scope of Work	44		Are there any specific APIs or protocols mandated for integration (e.g., ONVIF, RTSP)?	There are no specific APIs or protocols mandated for integration at this stage. However, the bidder must ensure that all proposed equipment supports standard industry protocols (such as ONVIF, RTSP, or equivalent) to enable smooth interoperability and future scalability. Any protocol-related requirements, if necessary, will be finalized during the system integration and commissioning phase.
	9	Section 5 – Scope of Work	44		Is there a requirement for a specific video wall management software, or can OEM solutions be proposed?	There is no requirement to use a specific video wall management software. Bidders may propose OEM solutions, provided that the proposed software ensures full compatibility with the video wall hardware and other AV components, and supports all required functionalities for control-room operations. The solution must allow seamless integration, reliable performance, and future scalability
	10	Section 5 – Scope of Work	44		Should the software support remote access and multi-user control?	Please refer the scope of work
	11	Tender Notice & Scope of Work	44		Please provide details of the existing video wall for buyback (make, model, condition).	Please visit the site to become well acquainted with the scope of work and the buyback of the existing video wall.
	12	Section 5 – Scope of Work	44		Will civil/electrical readiness at DMU, MHO & CIDM sites be provided by BMC?	Yes, the civil and electrical readiness at DMU, MHO, and CIDM sites will be provided by BMC. The contractor is expected to verify the site conditions during the site visit and coordinate with BMC for any specific requirements or clarifications before execution.
	13	Section 5 – Scope of Work	44		Are there any working hour restrictions at these sites?	There are no specific working hour restrictions at these sites. However, the contractor must coordinate with the site in-charge to ensure that the work is carried out without disrupting ongoing operations
	14	Instructions to Applicants			The tender mentions 5 years + 120 days contract period – does this include installation or only maintenance?	Please refer the scope of work
	15	Security Deposit & Performance Guarantee			For rebates above 12%, ASD calculation is mentioned – is ASD mandatory even for at-par bids?	Please refer the tender document
	16	Section 5 – Scope of Work	44		Should bidders include spare parts cost for entire CSMC period in the quote?	Please refer the scope of work.
Pinnacle India Inc					To ensure that the NoC is built and supported by an agency with verified, hands-on expertise, we request the inclusion of the following clause: “Only the primary bidder’s own executed project experience shall be considered for qualification. Experience of subcontractors, consortium partners, or outsourced agencies shall not be counted.” This amendment will help ensure that only technically capable and experienced agencies participate, thereby safeguarding the reliability and long-term stability of the system. We request to kindly consider this revision in the overall interest of system integrity and public safety.	The tender condition shall prevail.

Sd/-
Sub Engineer (M&E)

Sd/-
Deputy Chief Officer (Technical) i/c

Sd/-
Chief Officer (DM&CCRS)